

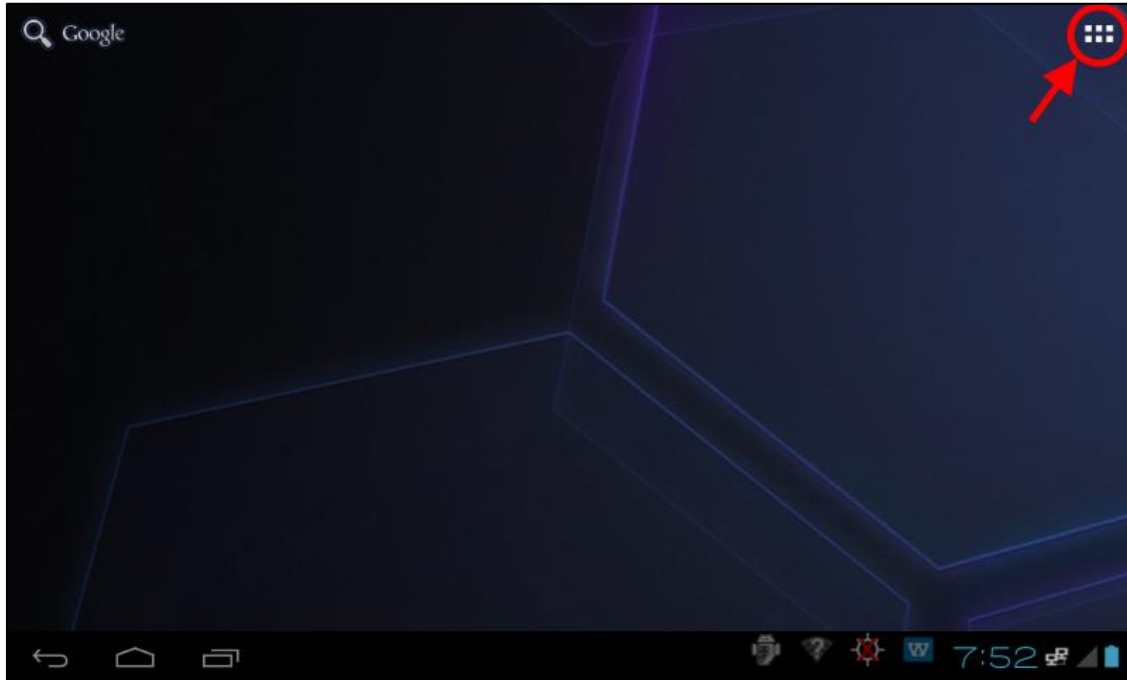
# Copying Driver Center Error Logs to a USB

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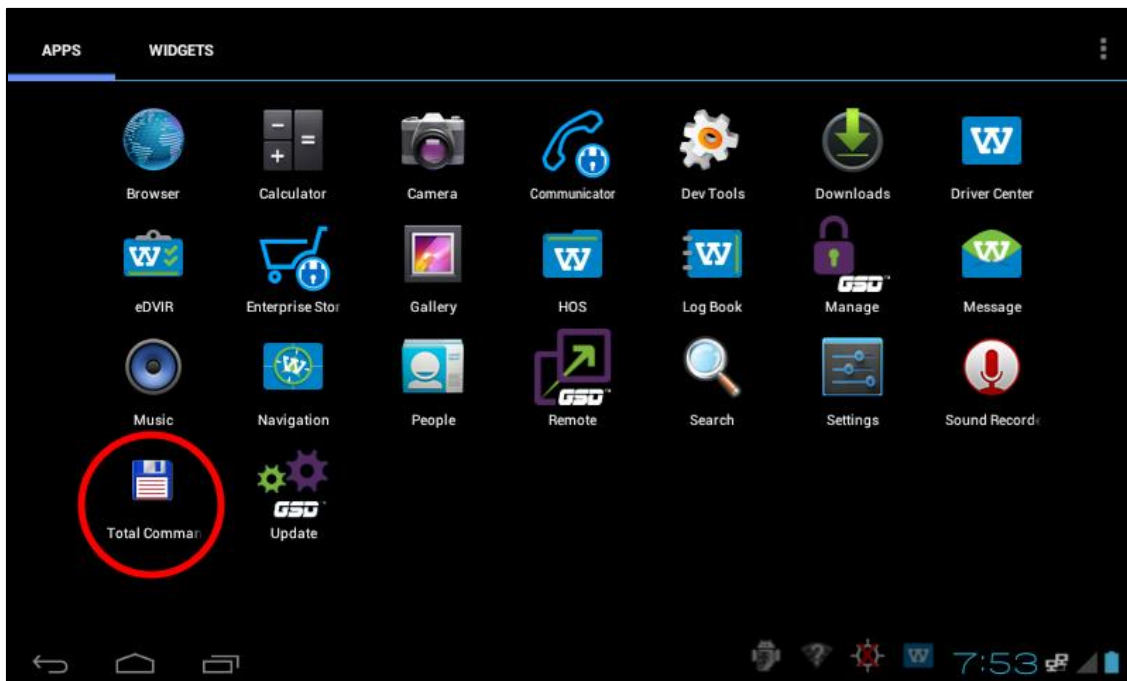
Driver Center has built-in error logging functionality that can help us at BSM troubleshoot issues.

These error logs can be copied from an MDT3300 to a USB drive. The log files can then be moved from the USB drive to a computer and emailed to BSM.

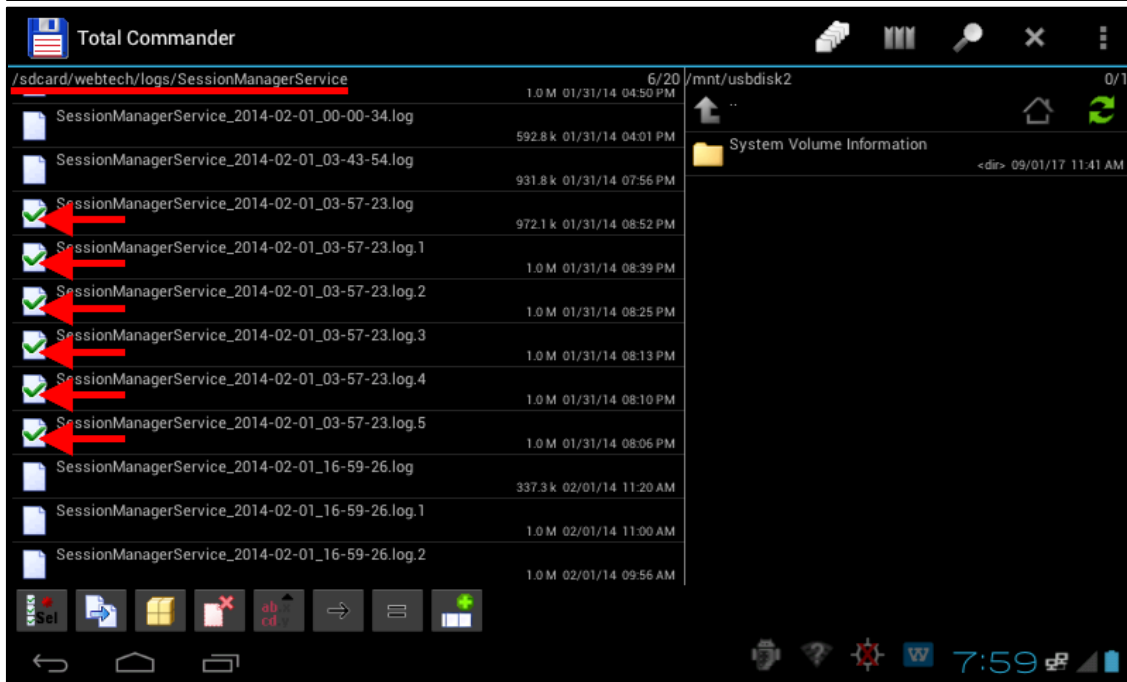
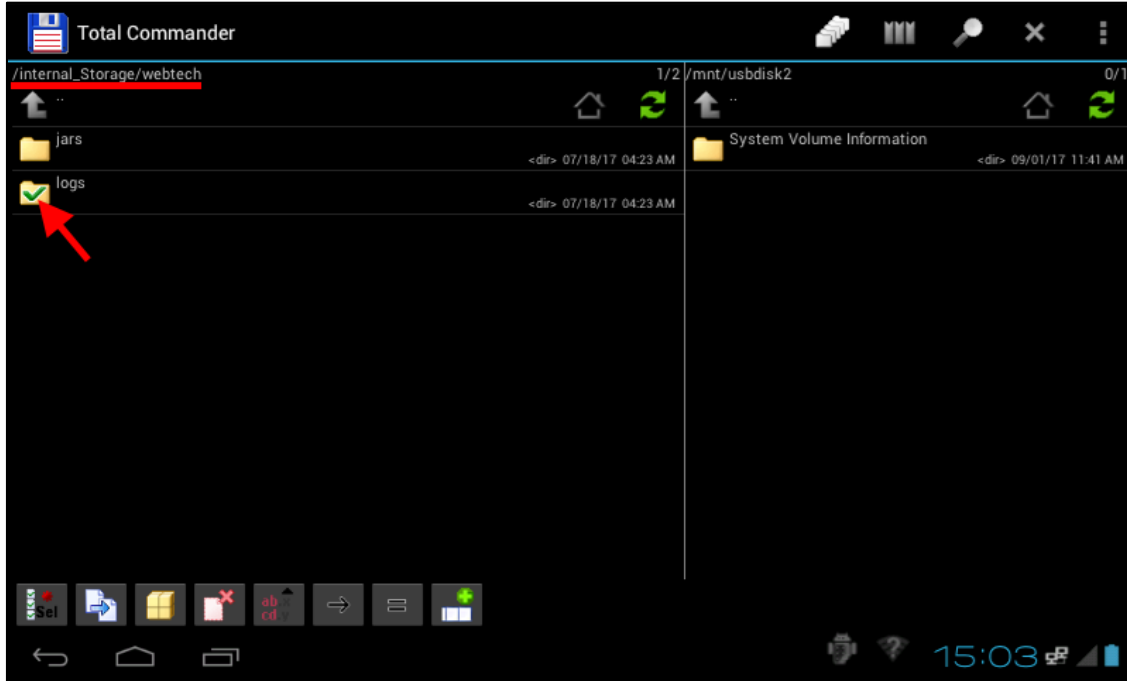
1. Tap the apps icon at the top right.



2. Tap Total Commander.



3. In **Total Commander**, make sure that the USB directory is displayed. If not, then the USB drive is not detected – try reconnecting the USB drive and/or restarting the MDT.
4. You now have the option of either copying the entire log folder or selecting individual log files:
  - a. To copy the entire folder, navigate to `/sdcard/webtech`
  - b. To individually select logs, navigate to `/sdcard/webtech/logs/SessionManagerService`
5. Tap the icon (at the far left) of either the logs folder, or of each log that you want to copy.

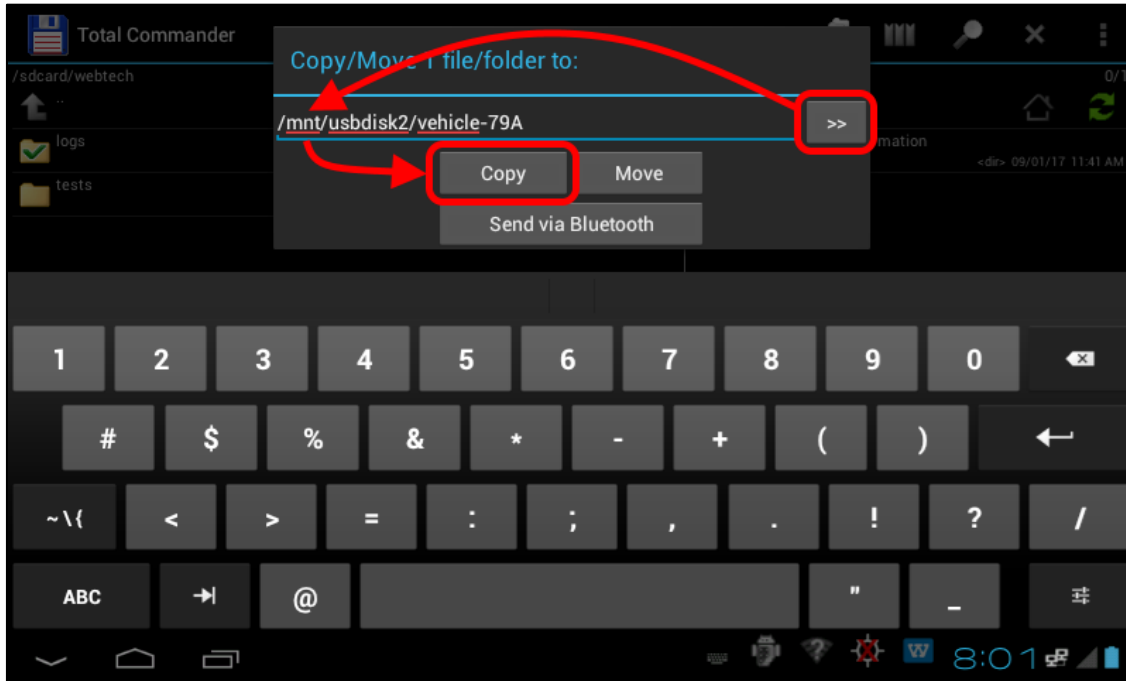


6. Tap the copy icon near the bottom left.



7. The **Copy** dialog appears:

- a. Tap >>.
- b. Navigate to the destination directory, which is by default `/mnt/usbdisk2/`.  
**Note:** If you are using the same USB to copy logs from multiple vehicles, we recommend creating a subfolder on the USB for each vehicle.
- c. Tap **Copy**.



The log files are copied to the USB drive. They can then be moved to a computer and emailed to BSM to help troubleshoot issues.