

How to Update Driver Center

For Android Devices and MDTs (3300 and 3500)

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Introduction

You can update Driver Center on any Android device or MDT provided the device has an active internet connection.

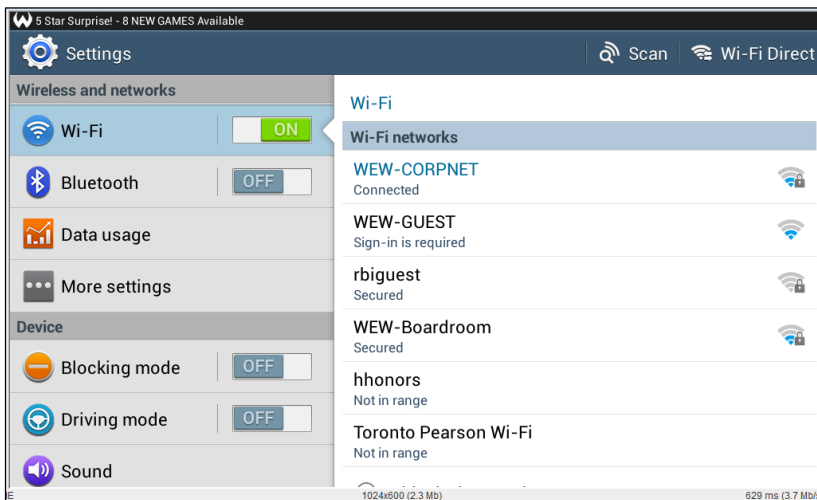
This guide is divided into two sections because the update process for Android tablets is slightly different than the process for MDTs. Please refer to the appropriate section based on what hardware you are using.

Updating Driver Center

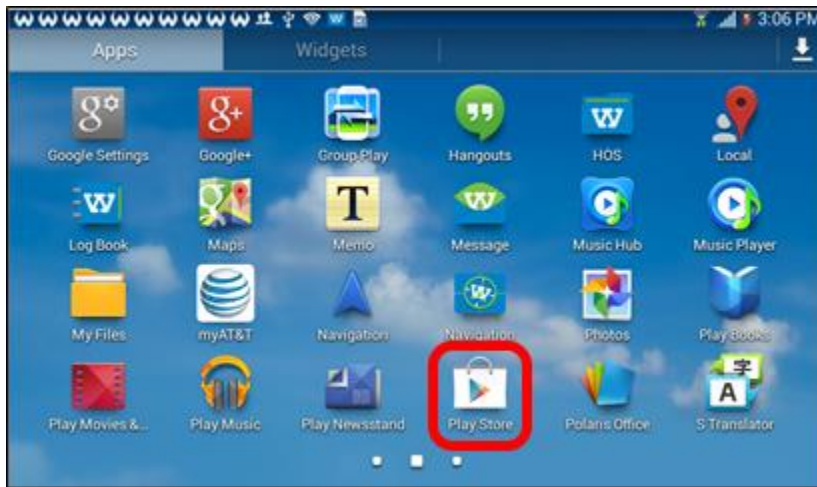
On Android Devices

Here's how to update Driver Center on an Android device:

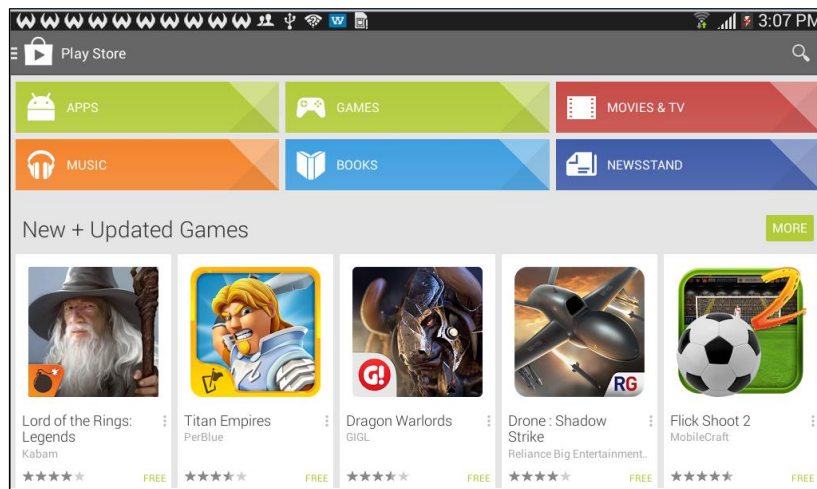
1. In the device's **Settings**, make sure the device is connected to a Wi-Fi network with internet access.



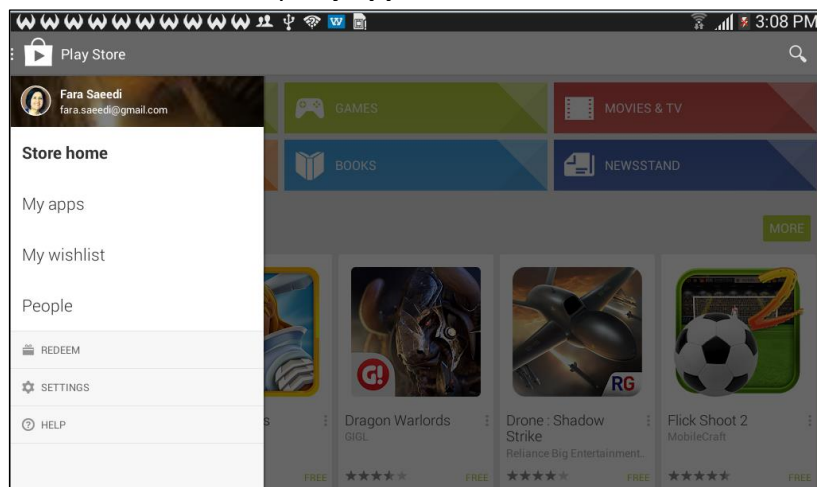
2. Go to **Apps** and launch the **Play Store**.



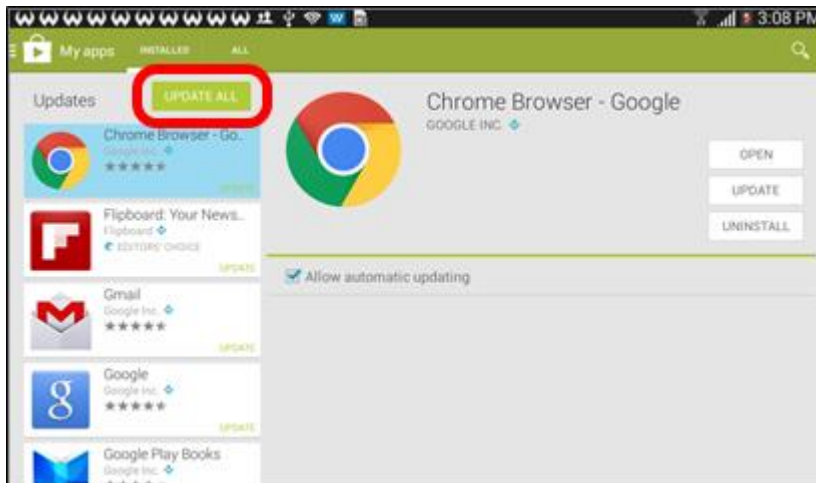
3. At the top left, tap the arrow beside **Play Store** to display the main menu.



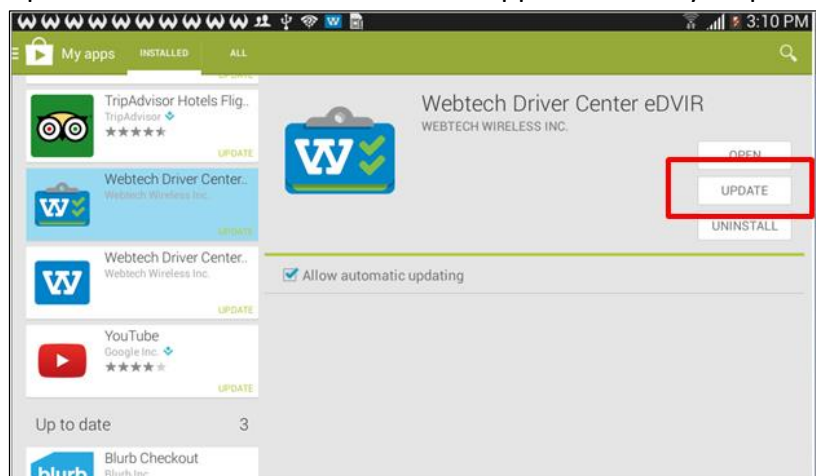
4. In the main menu, tap **My apps**.



5. **(Optional)** To save time, you can tap **Update All**. Note that this updates *all* out-of-date apps on the device and could take a long time. To update only Driver Center, skip to the next step.



6. Update each of the six Driver Center apps individually. Tap each app and then tap **Update**:



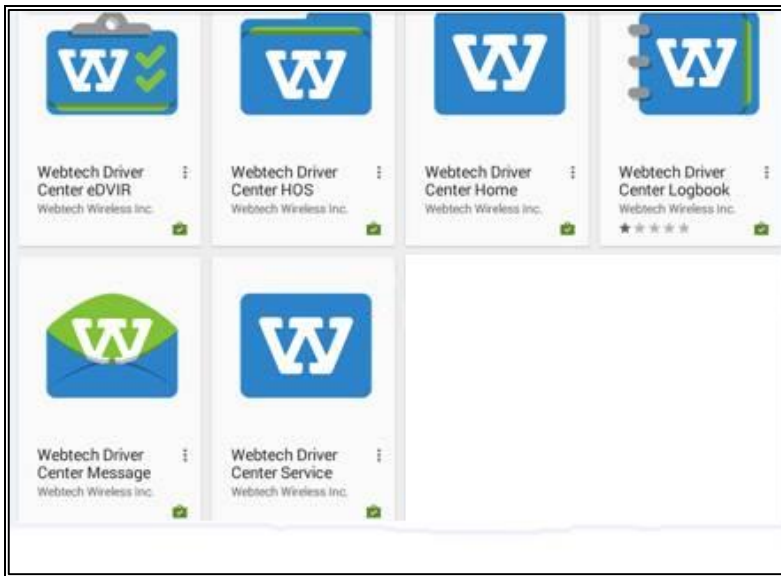
The six apps that need to be updated are the following:

- Driver Center Service
- eDVIR
- Home
- HOS
- Logbook
- Message

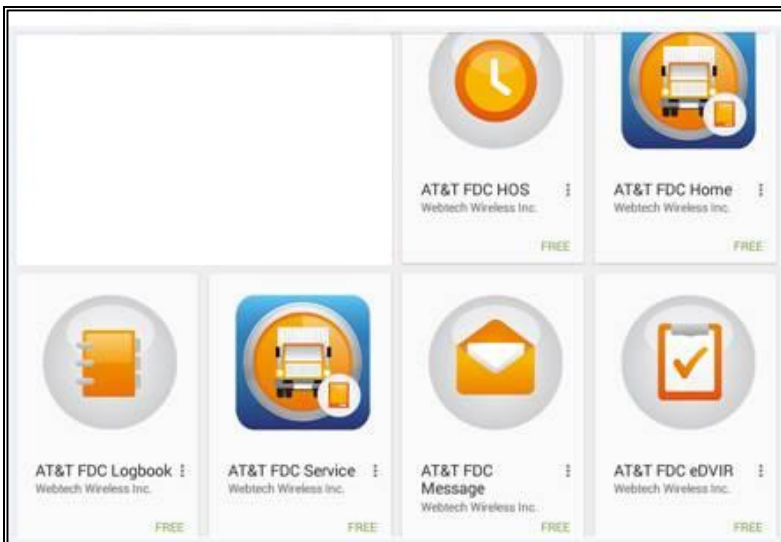
7. IMPORTANT NOTES:

- It's very important that all six apps are updated to the same version. Problems will occur if you open Driver Center while any of the apps have mismatched versions.
- AT&T customers must use a different set of apps, which can be found by searching for "AT&T FDC" on the Play Store.
- Make sure you have **only** the 6 Webtech Driver Center apps (for BSM/Webtech customers) *or* **only** the 6 AT&T FDC apps (for AT&T customers) installed on the device.

BSM/Webtech apps:



AT&T apps:



8. Finally, reconnect the device with the locator and log in to Driver Center. This syncs the device with Fleet Center and loads the proper configuration and logs.

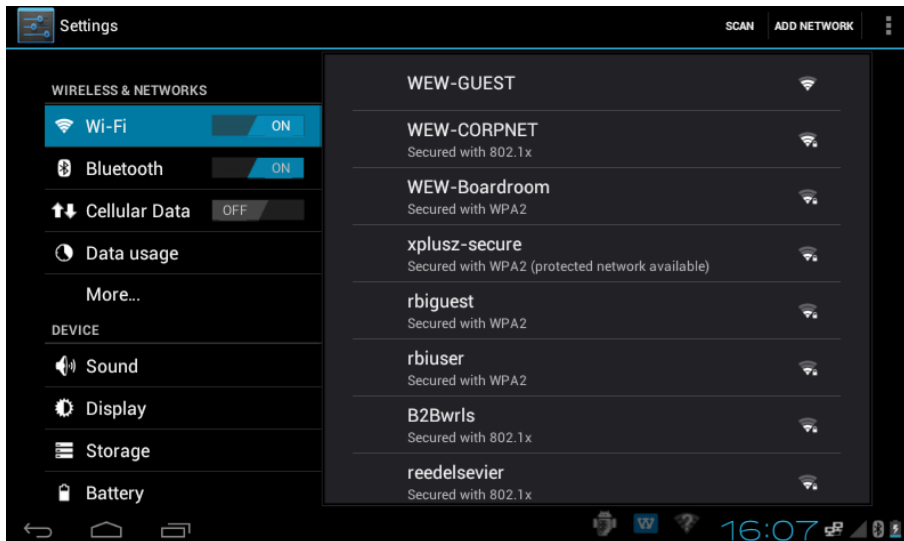
On MDTs (MDT3300 and MDT3500)

MDTs do not use the Play Store to update Driver Center. Instead, the software is updated using the factory installed Driver Center Upgrades app.

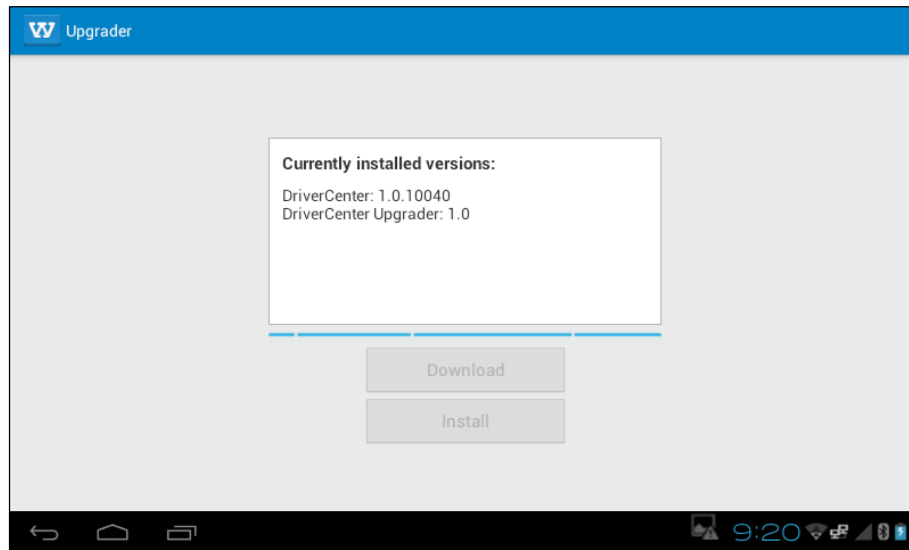
This upgrader app will not prompt you to install a newer version of Driver Center, even if you are running an outdated version. Instead, it simply removes each of the existing Driver Center apps and replaces them with the most current Driver Center and Driver Center Upgrader software versions.

Here's how to update Driver Center on an MDT:

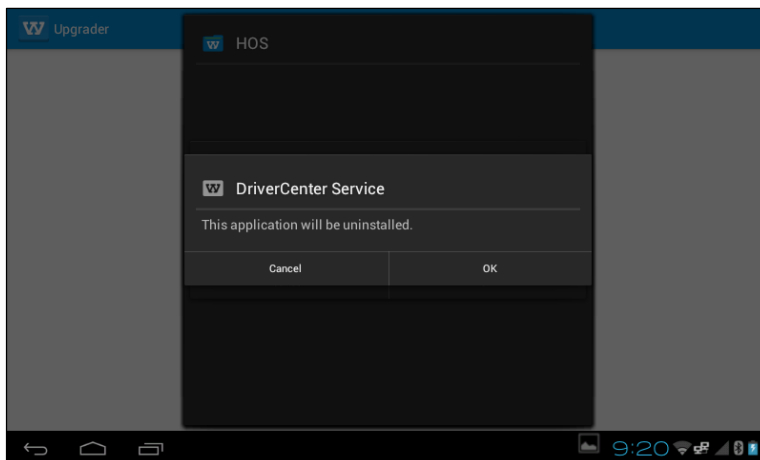
1. In the MDT's **Settings**, make sure it's connected to a Wi-Fi network with internet access.



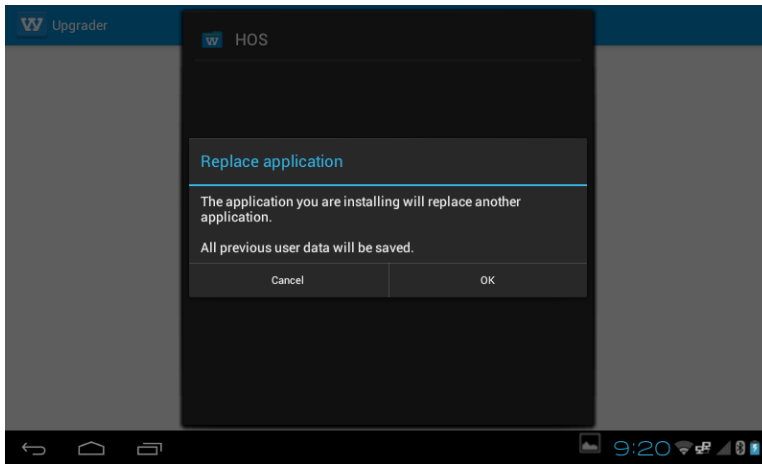
2. Launch the Upgrader app.



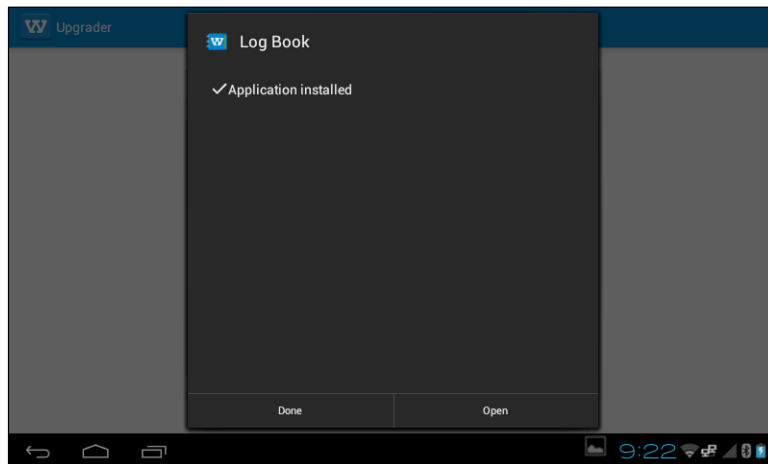
3. Tap **Download** to get the latest software versions for Driver Center and Driver Center Upgrader.
4. Once the download is complete, tap **Install**.
5. Follow the on-screen instructions as the upgrader uninstalls and replaces each Driver Center app with the latest version. The upgrader goes through the following steps for each app:
 - Remove the current version:



- A confirmation to replace the current version with the latest version:



- Update the app:



IMPORTANT NOTE: Only tap **OK**, **Install**, or **Done** as each application is being upgraded. DO NOT tap **Open** or **Cancel**. Tapping **Open** or **Cancel** interrupts the installation procedure and you will need to start again from the beginning of the procedure.

6. Once all apps have been updated, reconnect the MDT with the locator and log in to Driver Center. This syncs the MDT with Fleet Center and loads the proper configuration and logs.